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- ☒ 1. **WALL STREET, CALIFORNIA; FISCAL FITNESS / JOSEPH HANANIA; Securities Insecurity; With a little know-how and a few pieces of personal information, enterprising crooks can get their hands on an investor's money. I should know.; [Home Edition]**  
JOSEPH HANANIA. Los Angeles. Mar 25, 1997. p. 7

Full text

Abstract

- ☒ 2. **Technology and market drivers in the remote access marketplace**  
Molloy, Maureen. Telecommunications. Jul 1994. Vol. 28, Iss. 7; p. 21 (4 pages)

Full text

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Abstract

1-2 of 2

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## Basic Search

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## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	1	"4999806".pn. and ((telephone adj number) or ani or automatic)	US-PGPUB; USPAT; USOCR	OR	ON	2006/05/01 14:04
L2	1	"4999806".pn. and (pric\$3 or cost\$3 or fee or pay\$4 or charg\$3 or credit\$3)	US-PGPUB; USPAT; USOCR	OR	ON	2006/05/01 14:05
L3	0	"4999806".pn. and (text)	US-PGPUB; USPAT; USOCR	OR	ON	2006/05/01 14:22
L4	0	"4999806".pn. and (audio)	US-PGPUB; USPAT; USOCR	OR	ON	2006/05/01 14:33
L5	1	"5918213".pn.	US-PGPUB; USPAT; USOCR	OR	ON	2006/05/01 14:33
L6	0	"5918213".pn. and ((bill\$3 or charg\$3) with (telephone))	US-PGPUB; USPAT; USOCR	OR	ON	2006/05/01 14:34
L7	0	"5918213".pn. and ((bill\$3 or charg\$3) with (account))	US-PGPUB; USPAT; USOCR	OR	ON	2006/05/01 14:34
L8	209	705/26-27.ccls. and ((bill\$3 or charg\$3) with telephone with (account or number))	US-PGPUB; USPAT; USOCR	OR	ON	2006/05/01 14:35
S1	2	"6584613".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 12:39
S2	4198	705/26-27.ccls. and (hangs up)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 09:47
S3	24	705/26-27.ccls. and ((hangs adj up) with (telephone or phone))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 09:52
S4	11	((telephone) near2 (shopping or ordering or purchasing)) and ((hang\$3 adj up) same (password or passcode or pin or identification))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 09:57

## EAST Search History

S5	1	"5918213".pn. and (((telephone) near2 (shopping or ordering or purchasing)) and ((hang\$3 adj up) or (password or passcode or pin or identification)))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 10:01
S6	4	("5918213".pn. or "5963625".pn.) and (((telephone) near2 (shopping or ordering or purchasing)) and ((hang\$3 adj up) or (password or passcode or pin or identification))) or (callback or dialback or call\$3 or dial\$3 or disconnect\$3 or terminat\$3))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 10:21
S7	86959	((hang\$3 or terminat\$3 or disconnect\$3) same (callback or dialback or call\$3 or dial\$3 or call-back or dial-back))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 10:07
S8	7943	((hang\$3 or terminat\$3 or disconnect\$3) same (callback or dialback or call\$3 or dial\$3 or call-back or dial-back)) same (password or passcode or pin or identification)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 10:08
S9	348	"705"/\$.ccls. and (((hang\$3 or terminat\$3 or disconnect\$3) same (callback or dialback or call\$3 or dial\$3 or call-back or dial-back)) same (password or passcode or pin or identification))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 10:08
S10	180	"705"/\$.ccls. and (((hang\$3 or terminat\$3 or disconnect\$3) same (callback or dialback or call\$3 or dial\$3 or call-back or dial-back)) same (password or passcode or pin or identification)) and (shopping or buying or purchasing or ordering)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 10:09
S11	169	"705"/\$.ccls. and (((hang\$3 or terminat\$3 or disconnect\$3) same (callback or dialback or call\$3 or dial\$3 or call-back or dial-back)) same (password or passcode or pin or identification)) and (shopping or buying or purchasing or ordering) and (phone or telephone)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 10:09
S12	4	("5918213".pn. or "5963625".pn.) and (password or passcode or pin or identification or fraud or fraudulent\$3 or abus\$4 or pass-word or pass-code)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 10:42

## EAST Search History

S13	3	("5918213".pn. or "5963625".pn.) and (callback or dialback or call\$3 or dial\$3 or call-back or dial-back or hang\$3 or hang-up or hanging-up)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 10:45
S14	2	("5918213".pn. or "5963625".pn.) and (callback or dialback or ((call\$3 or dial\$3) near2 back) or call-back or dial-back or hang\$3 or hang-up or hanging-up)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 10:46
S15	2	("5918213".pn. or "5963625".pn.) and (security)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 10:50
S16	280	"705"/\$.ccls. and (call with (user or caller or subscriber or shopper or buyer or consumer or purchaser) with back)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 10:51
S17	50	705/26-27.ccls. and (call with (user or caller or subscriber or shopper or buyer or consumer or purchaser) with back)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 10:51
S18	87	705/26-27.ccls. and (call\$3 with (user or caller or subscriber or shopper or buyer or consumer or purchaser) with back)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 10:51
S19	43	705/26-27.ccls. and ((call\$3 with (user or caller or subscriber or shopper or buyer or consumer or purchaser) with back) same (password or passcode or code or identification or number or pin or personal or identification))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 10:54
S20	1	"5664110".pn. and ((call\$3 with (user or caller or subscriber or shopper or buyer or consumer or purchaser) with back) same (password or passcode or code or identification or number or pin or personal or identification))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 10:54
S21	1	"5664110".pn. and (telephone or phone or cellular)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 11:41

## EAST Search History

S22	105	((telephone or telephonic) adj shopping)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 11:42
S23	12	((telephone or telephonic) adj shopping) and ((call\$3 or dial\$3) with (user or caller or subscriber or shopper or buyer or consumer or purchaser) with back)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 12:45
S24	38	((telephone or telephonic) adj (ordering or buying or purchasing or shopping)) and ((call\$3 or dial\$3) with (user or caller or subscriber or shopper or buyer or consumer or purchaser) with back)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 12:14
S25	0	japanese same (10-149400)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 12:08
S26	1	japanese same ("10149400")	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 12:13
S27	856	(one-time or single-use) adj (password or pin or (personal adj identification) or passcode or code or number)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 12:20
S28	3	((one-time or single-use or conditional or temporary) adj (password or pin or (personal adj identification) or passcode or code or number)) and ((telephone or telephonic) adj (ordering or buying or purchasing or shopping))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 12:16
S29	101	(one-time or single-use) adj (password or pin or (personal adj identification) or passcode or code or number) and (callback or dialback or ((call\$3 or dial\$3) near2 back) or call-back or dial-back or hang\$3 or hang-up or hanging-up)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 12:20
S30	2	"6088683".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 12:39

## EAST Search History

S31	24	("4823264"   "5267149"   "5329589"   "5475585"   "5479510"   "5485510"   "5677955"   "5692132"   "5715314"   "5715397"   "5717989"   "5724412"   "5724424"   "5727163"   "5757917"   "5825881"   "5890137").PN. OR ("6088683").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2006/05/01 12:41
S32	21	S31 and (first) and second	US-PGPUB; USPAT; USOCR	OR	ON	2006/05/01 12:41
S33	1	((caller or subscriber or buyer or shopper or user or consumer or purchaser or orderer) with (purchase adj order adj number)) and ((call\$3 or dial\$3) with (user or caller or subscriber or shopper or buyer or consumer or purchaser) with back)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 12:48
S34	0	((caller or subscriber or buyer or shopper or user or consumer or purchaser or orderer) with (purchase adj order adj number)) and (telephone adj (shopping or ordering or purchasing or buying))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 12:49
S35	0	((caller or subscriber or buyer or shopper or user or consumer or purchaser or orderer) same (purchase adj order adj number)) and (telephone adj (shopping or ordering or purchasing or buying))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 12:49
S36	341	((caller or subscriber or buyer or shopper or user or consumer or purchaser or orderer) same (purchase adj order adj number))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 12:56
S37	207	((caller or subscriber or buyer or shopper or user or consumer or purchaser or orderer) same (submit\$6 or issu\$3 or enter\$3 or typ\$3) same (purchase adj order adj number))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 12:50
S38	114	((caller or subscriber or buyer or shopper or user or consumer or purchaser or orderer) same (submit\$6 or issu\$3 or enter\$3 or typ\$3) same (purchase adj order adj number)) and telephone	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 12:55
S39	19029	((processing or service) adj center)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 12:56

## EAST Search History

S40	19	S36 and S39	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 13:04
S41	2	"5193110".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 13:11
S42	2	"6584613".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 13:13
S43	6611	(dials or calls) with (shopper or consumer or user or buyer or purchaser or party or customer) with back	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 13:14
S44	242	(dials or calls) adj2 (shopper or consumer or user or buyer or purchaser or party or customer) adj2 back	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 13:25
S45	2	"4999806".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/01 13:25
S46	182	("4999806").URPN.	USPAT	OR	ON	2006/05/01 13:25
S47	28	("4278837"   "4306289"   "4352952"   "4446519"   "4465901"   "4471163"   "4525599"   "4528643"   "4553252"   "4558176"   "4562305"   "4562306"   "4573119"   "4593353"   "4593376"   "4598170"   "4599489"   "4609777"   "4634807"   "4652990"   "4654799"   "4658093"   "4672554"   "4674055"   "4677565"   "4740890"   "4817140"   "4864494").PN.	US-PGPUB; USPAT; USOCR	OR	ON	2006/05/01 13:26
S48	48	(S45 or S46 or S47) and ((call\$3 or dial\$3) with (back))	US-PGPUB; USPAT; USOCR	OR	ON	2006/05/01 14:01
S49	1	"4999806".pn.	US-PGPUB; USPAT; USOCR	OR	ON	2006/05/01 14:03
S50	0	"4999806".pn. and (voice or speech or vru or recognition)	US-PGPUB; USPAT; USOCR	OR	ON	2006/05/01 14:06

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S1	4969	705/26-27.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/12 08:53
S2	2	"6227447".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/12 08:53
S3	1	"6227447".pn. and (call or service or telemarketing)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/12 08:54
S4	2	"20020112169".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/12 08:57
S5	19429	(call or service or telemarket or telemarketing) adj center	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/12 09:07
S6	3980	S5 and (password or passcode or pass-word or pass-code or pin or (personal adj (identification or identity) adj number))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/12 09:00
S7	2595	S5 and ((customer or caller or consumer or user or shopper or buyer or member) with (password or passcode or pass-word or pass-code or pin or (personal adj (identification or identity) adj number)))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/12 09:00
S8	1389	(telephone or telephonic or telephonically) with (shopping or buying or purchasing) with (system or service)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/17 09:14
S9	196	S8 and (ani or (automatic adj number) or originating)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/12 09:39



## EAST Search History

S10	3	S9 and ((temporary or one-time or (one adj time)) with (password or passcode or pass-word or pass-code or pin or (personal adj (identity or identification))))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/17 09:15
S11	6436	((temporary or one-time or (one adj time) or single-use or (single adj use)) with (password or passcode or pass-word or pass-code or pin or (personal adj (identity or identification))))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/12 09:37
S12	54	S1 and S11	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/12 09:19
S13	398	"705"/\$.ccls. and S11	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/12 09:20
S14	373	S13 and (call or caller or telephone or telephonic or telephonically or cellular or mobile or phone or calling or originating or originated or originate)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/12 09:21
S15	398	S13 or S14	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/12 09:22
S16	2917	((temporary or one-time or (one adj time) or single-use or (single adj (purchase or transaction or use))) near3 (password or passcode or pass-word or pass-code or pin or (personal adj (identity or identification))))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/12 09:41
S17	463	S16 and (ani or (automatic adj number) or ((originating or telephone or mobile or cellular or cell) adj number))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/12 09:40

## EAST Search History

S18	66	((temporary or one-time or (one adj time) or single-use or (single adj (purchase or transaction or use))) near3 (password or passcode or pass-word or pass-code or pin or (personal adj (identity or identification)))) same (ani or (automatic adj number) or ((originating or telephone or mobile or cellular or cell) adj number))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/12 10:01
S19	444	((temporary or one-time or (one adj time) or single-use or (single adj (purchase or transaction or use))) near3 (password or passcode or pass-word or pass-code or pin or (personal adj (identity or identification)))) and (mall or shopping or buying or purchasing)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/12 10:37
S20	308	"705"/\$.ccls. and (((temporary or one-time or (one adj time) or single-use or (single adj (purchase or transaction or use))) near3 (password or passcode or pass-word or pass-code or pin or (personal adj (identity or identification))))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/12 10:13
S21	2	"20040148309".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/12 10:14
S22	1	"20040148309".pn. and (external\$4)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/12 10:15
S23	1	"20040148309".pn. and ((external\$4) or include)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/12 10:16
S24	44	((one-time or (one adj time)) near3 (transaction or purchase)) same (password or passcode or pass-word or pass-code or pin or (personal adj (identity or identification)))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/12 10:48
S25	660	(call-back or callback or (call adj back)) adj2 system	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/12 10:49

## EAST Search History

S26	19	S25 and ((temporary or one-time or (one adj time) or single-use or (single adj (use or usage))) with (password or passcode or pass-word or pass-code or pin or (personal adj (identity or identification))))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/12 15:33
S27	3	("6078908").URPN.	USPAT	OR	ON	2005/10/12 11:01
S28	16	("3168737"   "3196440"   "3344629"   "3938091"   "4447890"   "5224046"   "5367464"   "5369401"   "5612884"   "5870473").PN. OR ("6078908").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2005/10/12 11:01
S29	660	(call-back or callback or (call adj back)) adj2 system	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/12 15:40
S30	158	S29 and (password or passcode or pass-word or pass-code or pin or (personal adj (identity or identification)))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/12 15:36
S31	85	S29 and (password or passcode or pass-word or pass-code or pin or (personal adj (identity or identification))) and (temporary or temporarily or one-time or onetime or (one adj time) or single-use or (single adj use))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/12 15:41
S32	676	(call-back or callback or (call adj back) or dial-back or (dial adj back) or dialback) adj2 system	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/13 11:51
S33	86	S32 and (password or passcode or pass-word or pass-code or pin or (personal adj (identity or identification))) and (temporary or temporarily or one-off or oneoff or one-time or onetime or (one adj (off or time)) or single-use or (single adj use))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/12 15:41

## EAST Search History

S34	81	("3798359"   "3798605"   "3958081"   "4193131"   "4223403"   "4227253"   "4238853"   "4238854"   "4262329"   "4264782"   "4268715"   "4281216"   "4323921"   "4326098"   "4423287"   "4430728"   "4471216"   "4503287"   "4621321"   "4633037"   "4638120"   "4652990"   "4665396"   "4677670"   "4683968"   "4691355"   "4694492"   "4720859"   "4731840"   "4779224"). PN. OR ("4916738").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2005/10/13 11:11
S35	30	("3798359"   "3798605"   "3958081"   "4193131"   "4223403"   "4227253"   "4238853"   "4238854"   "4262329"   "4264782"   "4268715"   "4281216"   "4323921"   "4326098"   "4423287"   "4430728"   "4471216"   "4503287"   "4621321"   "4633037"   "4638120"   "4652990"   "4665396"   "4677670"   "4683968"   "4691355"   "4694492"   "4720859"   "4731840"   "4779224"). PN.	US-PGPUB; USPAT; USOCR	OR	ON	2005/10/13 11:11
S36	0	S35 and ((call-back or callback or (call adj back) or dial-back or (dial adj back) or dialback) adj2 system)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/13 11:12
S37	4	S35 and ((call-back or callback or (call adj back) or dial-back or (dial adj back) or dialback))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/13 11:12
S38	678	(call-back or callback or (call adj back) or dial-back or (dial adj back) or dialback) adj2 system	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/13 11:35
S39	4976	705/26-27.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/13 11:51
S40	99	S39 and ((call-back or callback or (call adj back) or dial-back or (dial adj back) or dialback))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/13 11:53

## EAST Search History

S41	13	S39 and ((call-back or callback or (call adj back) or dial-back or (dial adj back) or dialback)) and (ain or ani or (automatic adj (identification or number)))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/13 12:01
S42	43	("705"/\$.ccls. and ((call-back or callback or (call adj back) or dial-back or (dial adj back) or dialback)) and (ain or ani or (automatic adj (identification or number)))) and (not S41)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/13 12:03
S43	56	("705"/\$.ccls. and ((call-back or callback or (call adj back) or dial-back or (dial adj back) or dialback)) and (ain or ani or (automatic adj (identification or number))))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/13 12:06
S44	1443	((call-back or callback or (call adj back) or dial-back or (dial adj back) or dialback)) and (ain or ani or (automatic adj (identification or number)))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/13 12:07
S45	455	S44 and (ivr or (interactive adj (voice or speech)))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/13 12:07
S46	282	S45 and (password or passcode or pass-word or pass-code or pin or (personal adj (identification or identity) adj number))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/13 12:30
S47	1489	(telephone or telephonic) near3 (shopping or purchasing or ordering or buying)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/13 12:31
S48	698	S47 and (ivr or ivs or voice or speech or (interactive adj (voice or speech)))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/13 12:32
S49	380	S48 and (password or passcode or pass-word or pass-code or pin or (personal adj (identification or identity) adj number) or temporary or one-time or onetime or (one adj time) or single-use or (single adj use))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/13 12:34

## EAST Search History

S50	137	S48 and (password or passcode or pass-word or pass-code or pin or (personal adj (identification or identity) adj number)) and (temporary or one-time or onetime or (one adj time) or single-use or (single adj use))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/13 12:35
S51	138	S48 and ((password or passcode or pass-word or pass-code or pin or (personal adj (identification or identity) adj number)) with (enter or entered or entering or temporary or one-time or onetime or (one adj time) or single-use or (single adj use)))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/13 12:39
S52	20	S48 and ((password or passcode or pass-word or pass-code or pin or (personal adj (identification or identity) adj number)) with (enter or entered or entering or temporary or one-time or onetime or (one adj time) or single-use or (single adj use))) and ((call-back or callback or (call adj back) or dial-back or (dial adj back) or dialback))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/13 12:40
S53	1260	((call-back or callback or (call adj back) or dial-back or (dial adj back) or dialback)) and (voice adj response)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/17 07:09
S54	3	S53 and (telephone adj (ordering or shopping or purchasing))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/17 07:06
S55	1303	((call-back or callback or (call adj back) or dial-back or (dial adj back) or dialback)) and ((call or service) adj center)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/17 07:09
S56	1111	((call-back or callback or (call adj back) or dial-back or (dial adj back) or dialback)) and ((call or service) adj center) and (ordering or buying or shopping or purchasing or purchase or shop or buy or order)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/17 07:10
S57	476	((call-back or callback or (call adj back) or dial-back or (dial adj back) or dialback)) and (((call or service) adj center) same (ordering or buying or shopping or purchasing or purchase or shop or buy or order))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/17 07:10

## EAST Search History

S58	75	((call-back or callback or (call adj back) or dial-back or (dial adj back) or dialback)) same (((call or service) adj center) same (ordering or buying or shopping or purchasing or purchase or shop or buy or order))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/17 07:11
S59	51	(call-back or callback or (call adj back) or dial-back or (dial adj back) or dialback) and (((call or service) adj center) same (ordering or buying or shopping or purchasing or purchase or shop or buy or order) same (interactive or (voice adj response)))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/17 08:21
S60	502	((two adj (phase or pass)) or two-phase or two-pass or callback or call-back or (call adj back) or dial-back or dialback) same (authenticate or authentication or authenticated or authenticating)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/17 07:24
S61	84	S60 and ((call or service or telemarketing) adj2 center)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/17 07:20
S62	22	S60 and ((call or service or telemarketing) adj2 center) and (ivr or (voice adj response))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/17 07:20
S63	2442	((two adj (phase or pass)) or two-phase or two-pass or callback or call-back or (call adj back) or dial-back or dialback) same (authenticate or authentication or authenticated or authenticating or verify or verifying or verifies or verification or valid or validate or validated or validation)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/17 07:26
S64	225	(((two adj (phase or pass)) or two-phase or two-pass or callback or call-back or (call adj back) or dial-back or dialback) same (authenticate or authentication or authenticated or authenticating or verify or verifying or verifies or verification or valid or validate or validated or validation)) and ((call or service or telemarketing) adj2 center)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/17 07:26

## EAST Search History

S65	92	((two adj (phase or pass)) or two-phase or two-pass or callback or call-back or (call adj back) or dial-back or dialback) same (authenticate or authentication or authenticated or authenticating or verify or verifying or verifies or verification or valid or validate or validated or validation)) and ((call or service or telemarketing) adj2 center) and (ivr or (voice adj response))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/17 07:32
S66	179	((two adj (phase or pass)) or two-phase or two-pass or callback or call-back or (call adj back) or dial-back or dialback) same (authenticate or authentication or authenticated or authenticating or verify or verifying or verifies or verification or valid or validate or validated or validation)) and (ivr or ((voice or interactive) adj response))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/17 07:32
S67	34	S66 and "705"/\$.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/17 07:33
S68	23	("4823264"   "5267149"   "5329589"   "5475585"   "5479510"   "5485510"   "5677955"   "5692132"   "5715314"   "5715397"   "5717989"   "5724412"   "5724424"   "5727163"   "5757917"   "5825881"   "5890137").PN. OR ("6088683").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2005/10/17 08:50
S69	2	S68 and (call-back or callback or (call adj back) or dial-back or (dial adj back) or dialback)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/17 08:21
S70	20	S68 and (call or called or calling or call-back or callback or (call adj back) or dial-back or (dial adj back) or dialback)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/17 08:21
S73	1	"6088683".pn. and (price or priced or pricing or cost)	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/10 15:20
S74	1	"6088683".pn. and (speech or voice or interactive or ivr)	US-PGPUB; USPAT; USOCR	OR	ON	2005/10/17 09:10



## EAST Search History

S75	0	"6088683".pn. and (temporary or change or changed or changing)	US-PGPUB; USPAT; USOCR	OR	ON	2005/10/17 09:11
S76	1	"6088683".pn. and (new)	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 12:47
S77	860	(telephone or telephonic or telephonically) near3 (shopping or buying or purchasing)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/17 09:15
S78	1494	(telephone or telephonic or telephonically) near3 (shopping or buying or purchasing or ordering)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/17 09:15
S79	97	S78 and (((temporary or one-time or (one adj time) or single-use or single-usage or (single adj (use or usage))) with (code or number or id or identification or password or passcode or pass-word or pass-code or pin or (personal adj (identity or identification))))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/17 09:20
S80	1684	(temporary or one-time or (one adj time) or single-use or single-usage or (single adj (use or usage))) adj2 (password or passcode or pass-word or pass-code or pin or (personal adj (identity or identification)))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/17 09:33
S81	99	S80 and (call-back or callback or (call adj back) or dial-back or (dial adj back) or dialback)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/17 09:30
S82	1520	(telephone or telephony or telephonic) near3 (shopping or buying or ordering or purchasing)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/17 09:34
S83	0	S80 and "L39"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/17 09:34
S84	8	S80 and S82	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/17 09:35

## EAST Search History

S85	228	((telephone or telephonic) or (interactive adj voice)) near3 (shopping or purchasing or ordering) near3 (mall or service or server or computer)	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 12:49
S86	152	((((telephone or telephonic) or (interactive adj voice)) near3 (shopping or purchasing or ordering) near3 (mall or service or server or computer)) and (internet or online or on-line)	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 13:14
S87	1	"5345501".pn.	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 14:47
S88	1	"5345501".pn. and (bill\$3)	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 12:58
S89	40	("5345501").URPN.	USPAT	OR	ON	2006/04/07 13:26
S90	501	((telephone or telephonic) near3 (shopping or purchasing or ordering) near3 (mall or service or server or computer or system))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/07 13:16
S91	22	((telephone or telephonic) near3 (shopping or purchasing or ordering) near3 (mall or service or server or computer or system)) and (callback or call-back or (call\$3 adj back))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/07 13:31
S92	14	("5345501").URPN. and (callback or call-back or (call\$3 adj back))	USPAT	OR	ON	2006/04/07 13:30
S93	39	((telephone or telephonic or vru or ivr or (voice adj response)) near3 (shopping or purchasing or ordering) near3 (mall or service or server or computer or system)) and (callback or call-back or (call\$3 adj back))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/07 13:50
S94	16	((telephone or telephonic or vru or ivr or (voice adj response)) near3 (shopping or purchasing or ordering) near3 (process or method)) and (callback or call-back or (call\$3 near4 back))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/07 15:02
S95	2	"6088683".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/07 13:55

## EAST Search History

S96	24	("4823264"   "5267149"   "5329589"   "5475585"   "5479510"   "5485510"   "5677955"   "5692132"   "5715314"   "5715397"   "5717989"   "5724412"   "5724424"   "5727163"   "5757917"   "5825881"   "5890137").PN. OR ("6088683").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 14:30
S97	3	"10149400".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/07 14:31
S98	5	"10149400".pn. or "11098253".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/07 14:32
S99	22	walker.in. and ("900" near3 service)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/07 14:35
S100	0	"5737414".pn. and (ivr or vru or (interactive adj voice) or (voice adj response) or speech)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/07 14:35
S101	2	"5737414".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/07 14:38
S102	2	"5737414".pn. and telephone	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/07 14:41
S103	2	"5590183".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/07 14:42
S104	22	("5311574"   "5323444"   "5436967").PN. OR ("5590183").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 14:41
S105	1	"5590183".pn. and (purchas\$3 or order\$3 or buy\$3 or shop\$4)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/07 14:44

## EAST Search History

S10 6	16	(S103 or S104) and (purchas\$3 or order\$3 or buy\$3 or shop\$4)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/07 14:44
S10 7	1	"5345501".pn. and (bill\$3 or password or pin or passcode or identi\$8 or call\$3 or callback or dial\$3 or online or on-line or temporary)	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 14:49
S10 8	9	"4,943,995".pn. "4,797,913".pn. "4,899,369".pn. "4,761,684".pn. "4,763,191".pn. "4,071,698".pn. "4,897,866".pn. "4,792,849".pn. "4,594,476".pn.	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 14:51
S10 9	12	("4071698"   "4255619"   "4594476"   "4761684"   "4763191"   "4797913"   "4897866"   "4897867"   "4899369"   "4943995"   "4969185"   "5193110"). PN.	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 14:51
S11 0	8	S108 and S109	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 14:52
S11 1	13	S108 or S109	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 14:59
S11 2	43	"L15" and (callback or call-back or (call\$3 near4 back) or (return\$3 near3 call))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/07 15:03
S11 3	3	S111 and (callback or call-back or (call\$3 near4 back) or (return\$3 near3 call))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/07 15:03
S11 4	3	"4897867".pn. "4071698".pn. "4797913".pn.	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 15:04
S11 5	356	(callback or call-back or (call\$3 near4 back)) adj system	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 16:04
S11 6	25	S115 and "705"/\$.ccls.	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 15:05
S11 7	104	(callback or call-back or (call\$3 near4 back)) and ((temporary) with (pin or passcode or password or pass-code or pass-word or (personal adj identification)))	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 16:03

## EAST Search History

S11 8	97	(callback or call-back or (call\$3 near4 back)) and ((temporar\$4) near3 (pin or passcode or password or pass-code or pass-word or (personal adj identification)))	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/10 10:35
S11 9	762	(temporar\$4) with (pin or passcode or password or pass-code or pass-word or (personal adj identification)) with (user or caller or subscriber or shopper or buyer or customer or consumer or purchaser)	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 15:23
S12 0	190	(temporar\$4) with (pin or passcode or password or pass-code or pass-word or (personal adj identification)) with (enter\$3 or choose or chose or chosen or choosing or typ\$3 or select\$3 or submit\$4) with (user or caller or subscriber or shopper or buyer or customer or consumer or purchaser)	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 16:04
S12 1	60	S120 and "705"/\$.ccls.	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 15:25
S12 2	5052	(dialback or dial-back or (dial\$3 near4 back))	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 16:19
S12 3	33308	(callback or call-back or (call\$3 near4 back))	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 16:04
S12 4	2159	S122 and (pin or passcode or password or pass-code or pass-word or (personal adj identification))	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 16:19
S12 5	18	S122 and (temporar\$3 with (pin or passcode or password or pass-code or pass-word or (personal adj identification)))	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 16:05
S12 6	37107	(S122 or S123)	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 16:19
S12 7	296	S122 and ((choose or chooses or select\$3) with (pin or passcode or password or pass-code or pass-word or (personal adj identification)))	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 16:39
S12 8	3435	(user or shopper or buyer or participant or subscriber or consumer or user or caller or customer) with (creat\$3) with (pin or passcode or password or pass-code or pass-word or (personal adj identification))	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 16:41

## EAST Search History

S12 9	937	(user or shopper or buyer or participant or subscriber or consumer or user or caller or customer) near3 (creat\$3) near3 (pin or passcode or password or pass-code or pass-word or (personal adj identification))	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 16:42
S13 0	86	S126 and ((user or shopper or buyer or participant or subscriber or consumer or user or caller or customer) near3 (creat\$3) near3 (pin or passcode or password or pass-code or pass-word or (personal adj identification)))	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 16:45
S13 1	9	(interactive adj service) and ((user or shopper or buyer or participant or subscriber or consumer or user or caller or customer) near3 (creat\$3) near3 (pin or passcode or password or pass-code or pass-word or (personal adj identification)))	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 16:49
S13 2	326	(credit adj card) and ((user or shopper or buyer or participant or subscriber or consumer or user or caller or customer) near3 (creat\$3) near3 (pin or passcode or password or pass-code or pass-word or (personal adj identification)))	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 16:50
S13 3	631	(credit adj card) and ((user or shopper or buyer or participant or subscriber or consumer or user or caller or customer) near3 (creat\$3 or choose) near3 (pin or passcode or password or pass-code or pass-word or (personal adj identification)))	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 16:50
S13 4	170	(credit adj card) same ((user or shopper or buyer or participant or subscriber or consumer or user or caller or customer) near3 (creat\$3 or choose) near3 (pin or passcode or password or pass-code or pass-word or (personal adj identification)))	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 16:57
S13 5	3	telephone adj shopping adj mall	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 16:59
S13 6	5	telephone adj shopping adj service	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 17:00
S13 7	1	telephone adj shopping adj method	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 17:00

## EAST Search History

S13 8	12	telephone adj shopping adj (service or method or process or system or mall)	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 17:13
S13 9	0	telephony adj shopping adj (service or method or process or system or mall)	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 17:14
S14 0	0	telephony adj (shopping or buying or purchasing) adj (service or method or process or system or mall)	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 17:13
S14 1	0	telephonic adj (shopping or buying or purchasing) adj (service or method or process or system or mall)	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 17:15
S14 2	0	(interactive adj voice) adj (shopping or buying or purchasing) adj (service or method or process or system or mall)	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 17:14
S14 3	296	telephon\$3 with ((shopping or buying or purchasing) adj (service or method or process or system or mall))	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 17:15
S14 4	14	telephony with ((shopping or buying or purchasing) adj (service or method or process or system or mall))	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/07 17:15
S14 5	103	telephone adj shopping	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/10 08:45
S14 6	24	(telephone adj shopping) same (online or on-line or internet)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/10 08:48
S14 7	176	telephone same catalog same shopping	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/10 08:49
S14 8	69	telephone with catalog with shopping	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/10 08:48
S14 9	129	(telephone same catalog same shopping) and (online or on-line or internet)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/10 08:49

## EAST Search History

S15 0	92	(telephone same catalog same shopping) same (online or on-line or internet)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/10 09:07
S15 1	35	electronic near3 (shopping or buying or purchasing) near3 (telephone or phone)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/10 09:18
S15 2	1323	(shopping or buying or purchasing) near3 (telephone or phone)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/10 09:18
S15 3	85	((shopping or buying or purchasing) near3 (telephone or phone)) and (online or on-line or internet) and ((call or service) adj center)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/10 09:22
S15 4	3	(telephone adj catalog) and (online or on-line or internet) and ((call or service) adj center)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/10 09:23
S15 5	23	(telephone adj catalog) and (online or on-line or internet)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/10 09:42
S15 6	6	netbytel.as.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/10 10:16
S15 7	29	tellme.as.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/10 10:17
S15 8	2	"6842767".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/10 10:18
S15 9	1	"6842767".pn. and (password or pin or passcode)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/10 10:19



## EAST Search History

S16 0	1	"6842767".pn. and (password or pin or passcode or (personal adj identification))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/10 10:23
S16 1	1	"6842767".pn. and (security or authenticat\$3)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/10 10:25
S16 2	1	"6842767".pn. and (security or authenticat\$3 or reverse or lookup)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/10 10:26
S16 3	0	"6842767".pn. and ((security or authenticat\$3) same (reverse or lookup))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/10 10:26
S16 4	0	"6842767".pn. and ((security or authenticat\$3 or password or pin or (personal adj identification)) same (reverse or lookup))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/10 10:27
S16 5	34	("20030147518"   "5208745"   "5283888"   "5359645"   "5463696"   "5465378"   "5493606"   "5497373"   "5600765"   "5632002"   "5749072"   "5758322"   "5761641"   "5799063"   "5809269"   "5819220"   "5873064"   "5875429"   "5884262"   "5884265"   "5884266"   "5893063"   "5897618"   "5918213"   "5920841"   "5926789"   "5945989"   "5953392"   "5978450"   "6144988"   "6161128").PN. OR ("6842767").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/10 10:33
S16 6	6	S165 and (dialback or dial-back or callback or call-back or ((call\$3 or dial\$3) near4 back))	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/10 11:41
S16 7	2724	((trad\$3 or purchas\$3 or buy\$3 or order\$3) same securities) same (telephone)	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/10 11:43
S16 8	145	((((trad\$3 or purchas\$3 or buy\$3 or order\$3) same securities) same (telephone)) and (creat\$3 with (password or pin or (personal adj identification)))	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/10 11:48

## EAST Search History

S16 9	1	(investor) with creat\$3 with (password or pin or (personal adj identification))	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/10 11:48
S17 0	32	(investor or shopper or consumer or buyer or purchaser) near3 creat\$3 near3 (password or pin or (personal adj identification))	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/10 11:55
S17 1	2192	(call adj (handling or center)) same (online or internet or on-line)	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/17 13:35
S17 2	100	(call adj (handling or center)) same ((merchant or supplier or vendor) with (web or online or internet or on-line))	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/10 12:07
S17 3	3626	(single-use or one-time or (single adj use) or (one adj time)) with (pin or password or passcode or (personal adj (identification or identifier)))	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/10 12:09
S17 4	1970	(single-use or one-time or (single adj use) or (one adj time)) near5 (pin or password or pass-word or passcode or pass-code or (personal adj (identification or identifier)))	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/10 12:48
S17 5	243	S174 and "705"/\$.ccls.	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/10 12:15
S17 6	30	S174 and (705/26-27.ccls.)	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/10 12:10
S17 7	226	S174 and "705"/\$.ccls. and securities	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/10 12:15
S17 8	91	(single-use or one-time or (single adj use) or (one adj time)) near5 (pin or password or pass-word or passcode or pass-code or (personal adj (identification or identifier))) and (callback or dialback or call-back or dial-back or ((call\$3 or dial\$3) adj back))	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/10 14:49
S17 9	72	(single-use or one-time or (single adj use) or (one adj time)) near5 (pin or password or pass-word or passcode or pass-code or (personal adj (identification or identifier))) same (transaction)	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/17 13:37

## EAST Search History

S18 0	1415	(purchasing or sales) adj (agent or coordinator)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/10 14:48
S18 1	30	S180 and (single-use or one-time or (single adj use) or (one adj time) or temporary) near5 (identifier or pin or password or pass-word or passcode or pass-code or (personal adj (identification or identifier)))	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/10 14:50
S18 2	37	(call-back or callback or (call\$3 adj back) or dial-back or (dial\$3 adj back) or dialback) and (voice adj portal)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/10 15:15
S18 3	5207	(purchas\$3 with message)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/10 15:16
S18 4	151	(purchase adj message)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/10 15:16
S18 5	443	(customer or consumer or shopper or buyer or purchaser) adj5 (coordinator or agent or distributor) adj5 (merchant or supplier or retailer or vendor or manufacture)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/10 15:17
S18 6	1	"6088683".pn.	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/10 15:20
S18 7	17	("4823264"   "5267149"   "5329589"   "5475585"   "5479510"   "5485510"   "5677955"   "5692132"   "5715314"   "5715397"   "5717989"   "5724412"   "5724424"   "5727163"   "5757917"   "5825881"   "5890137").PN.	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/10 16:03
S18 8	7	(call adj center) with (integrat\$3) with (e-commerce or (electronic adj commerce))	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/10 16:04
S18 9	65	(integrated adj call adj center)	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/10 16:07
S19 0	9	(integrated adj call adj center) and (e-commerce or (electronic adj commerce) or shopping)	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/10 16:36

## EAST Search History

S19 1	127	callback adj system	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/10 16:36
S19 2	2	"5345501".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/17 13:11
S19 3	0	"5345501".pn. and (callback or call-back or ((call\$3 or dial\$3) near4 back) or (return\$3 near3 call\$3) or dialback or dial-back)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/17 13:12
S19 4	0	"5345501".pn. and (secur\$3)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/17 13:30
S19 5	2	"6377927".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/17 13:29
S19 6	0	"6377927".pn. and (callback or call-back or ((call\$3 or dial\$3) near4 back) or (return\$3 near3 call\$3) or dialback or dial-back)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/17 13:31
S19 7	1	"5345501".pn. and (secur\$3 or password or passcode or pin or (personal adj identification))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/17 13:31
S19 8	0	"6377927".pn. and (secur\$3 or password or passcode or pin or (personal adj identification))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/17 13:34
S19 9	0	"6377927".pn. and (secur\$3 or password or pass-word or login or passcode or pin or (personal adj identification))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/17 13:34
S20 0	1538	((call or service or telemarketing) adj (handling or center)) same (shop\$4 or buy\$3 or purchas\$3)	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/17 13:36
S20 1	4460	((call or service or telemarketing) adj (handling or center)) same (shop\$4 or buy\$3 or purchas\$3 or order\$3)	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/17 13:52

## EAST Search History

S20 2	1281	S201 and (callback or call-back or ((call\$3 or dial\$3) near4 back) or (return\$3 near3 call\$3) or dialback or dial-back)	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/17 13:38
S20 3	0	S201 and (callback or call-back or ((call\$3 or dial\$3) near4 back) or (return\$3 near3 call\$3) or dialback or dial-back) and (single-use or one-time or (single adj use) or (one adj time)) near5 (pin or password or pass-word or passcode or pass-code or (personal adj (identification or identifier)))	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/17 13:38
S20 4	141	(callback or call-back or ((call\$3 or dial\$3) near4 back) or (return\$3 near3 call\$3) or dialback or dial-back) and (single-use or one-time or (single adj use) or (one adj time)) near5 (pin or password or pass-word or passcode or pass-code or (personal adj (identification or identifier)))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/17 15:57
S20 5	10	(callback or call-back or ((call\$3 or dial\$3) near4 back) or (return\$3 near3 call\$3) or dialback or dial-back) same (single-use or one-time or (single adj use) or (one adj time)) near5 (pin or password or pass-word or passcode or pass-code or (personal adj (identification or identifier)))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/17 13:41
S20 6	1	"5757916".pn. and (callback or call-back or ((call\$3 or dial\$3) near4 back) or (return\$3 near3 call\$3) or dialback or dial-back) and (single-use or one-time or (single adj use) or (one adj time)) near5 (pin or password or pass-word or passcode or pass-code or (personal adj (identification or identifier)))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/17 13:41

## EAST Search History

S20 7	4527	(callback or call-back or ((call\$3 or dial\$3) near2 (back or user or consumer or caller or shopper or buyer or participant or purchaser or member)) or (return\$3 near3 call\$3) or dialback or dial-back) and ((single-use or one-time or (single adj use) or (one adj time) or temporary or ((user or member or shopper or buyer or purchaser or consumer) near3 (suppl\$3 or enter\$3 or submit\$4))) near5 (pin or passphrase or pass-phrase or password or pass-word or (pass adj (phrase or word or code)) or passcode or pass-code or (personal adj (identification or identifier))))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/17 13:55
S20 8	769	S207 and ((call or service or telemarketing) adj3 (handling or center))	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/17 13:56
S20 9	148	S208 and "705"/\$.ccls.	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/17 13:56
S21 0	4850	(callback or call-back or ((call\$3 or dial\$3) near2 (back or user or consumer or caller or shopper or buyer or participant or purchaser or member)) or (return\$3 near3 call\$3) or dialback or dial-back) and ((single-use or one-time or (single adj use) or (one adj time) or temporary or ((user or subscriber or member or shopper or buyer or purchaser or consumer) near3 (suppl\$3 or enter\$3 or submit\$4))) near5 (pin or passphrase or pass-phrase or password or pass-word or (pass adj (phrase or word or code)) or passcode or pass-code or (personal adj (identification or identifier))))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/17 13:55
S21 1	887	S210 and ((call or service or telemarketing) adj3 (handling or center))	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/17 15:04
S21 2	151	S211 and "705"/\$.ccls.	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/17 14:48
S21 3	2	"4,779,224".pn. or "4,916,738".pn.	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/17 14:51

## EAST Search History

S21 4	1459116	S213 and (single-use or one-time or (single adj use) or (one adj time)) or (pin or password or pass-word or passcode or pass-code or (personal adj (identification or identifier)))	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/17 14:55
S21 5	7	(user-created) near3 (pin or password or phrase or passphrase or pass-word or passcode or pass-code or (personal adj (identification or identifier)))	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/17 14:57
S21 6	115	(member-created or customer-created or user-created or subscriber-created or shopper-created or buyer-created or consumer-created or caller-created or purchaser-created or ((customer or user or subscriber or shopper or consumer or buyer or purchaser or member or caller) adj2 (created))) near3 (pin or password or phrase or passphrase or pass-word or passcode or pass-code or (personal adj (identification or identifier)))	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/17 15:00
S21 7	62	S216 and ((callback or call-back or ((call\$3 or dial\$3) near2 (back or user or consumer or caller or shopper or buyer or participant or purchaser or member)) or (return\$3 near3 call\$3) or dialback or dial-back))	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/17 15:01
S21 8	27	S216 and ((call or service or telemarketing) adj3 (handling or center))	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/17 15:05
S21 9	2	"5,142,565".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/17 15:58